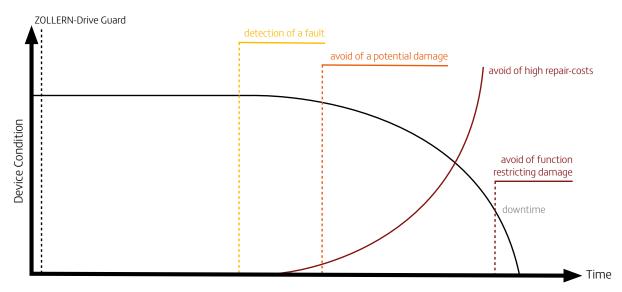


The ZOLLERN Group
ZOLLERN is one of the pioneers
in the metal industry. At several locations
in Europe, North America and Asia,
2,000 employees develop, produce and
service a wide range of high-quality
metal products. ZOLLERN supplies
sophisticated solutions for a wide range
of applications with its business areas
of drive technology, investment casting,
sand casting and forging as well as
steel profiles.

| Contents                | Page |
|-------------------------|------|
|                         |      |
| ZOLLERN-Drive Guard     | 3    |
| Features and advantages | 4    |
| Online portal           | 5    |
| Hardware                | 6    |
| Service Packages        | 7    |
| Basic                   | 8    |
| Smart                   | 9    |
| Advanced                | 10   |
| Professional            | 11   |
|                         |      |

### **ZOLLERN-Drive Guard**

### Condition monitoring and predictive maintenance



Based on the permanent data acquisition and automated condition monitoring by the ZOLLERN-Drive Guard, necessary maintenance and possible faults can be detected and responded at an early stage.

### Automatically keep an eye on the condition of the system. At any time and in any place.

The ZOLLERN-Drive Guard enables the condition of ZOLLERN products to be monitored at any time from anywhere in the world. Data is recorded in real time. On this basis, necessary maintenance can be planned in advance and high system availability can be ensured. Downtimes and standstill times are reduced to a minimum and possible damage is detected early to avoid consequential damage.

### The ZOLLERN-Drive Guard can be connected to:

- ZOLLERN gearboxes
- ZOLLERN winches
- ZOLLERN direct drives
- ZOLLERN hydrostatic bearing systems
- ZOLLERN rotary table systems
- ZOLLERN automation solutions

## **Features and advantages** of the ZOLLERN-Drive Guard

### Predictive Maintenance

- Early detection of damage, minimisation of consequential damage
- Reduction of unplanned downtimes and standstill times
- Data-based remaining service life calculation
- Maintenance and service recommendations based on actual data and accurate to the point in time

## Monitoring and Support

- Consultation and support from ZOLLERN Service
- Data-based process optimisation possible in daily use

### Condition Monitoring

 Monitoring and visualisation of condition data in real time

### Cost Advantages

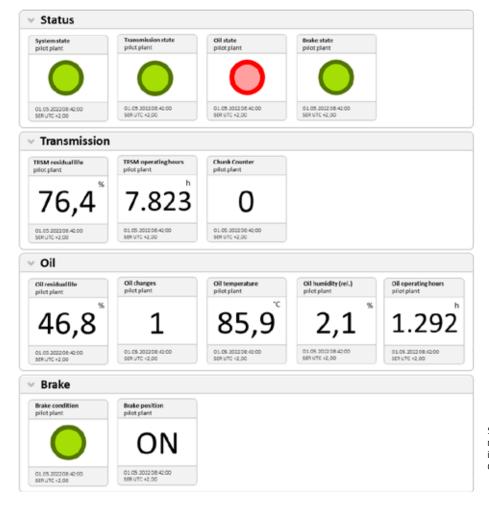
- Calculable and plannable maintenance costs - Total Costs of Ownership
- Minimisation of repair and additional costs
- Attractive package prices for wear and spare parts

### Online portal of the ZOLLERN-Drive Guard

The cloud-based ZOLLERN-Drive Guard online portal enables location-independent monitoring of condition and operating data in real time. States and analysis results, such as the individually calculated remaining service life or a wide variety of sensor values, can be determined and displayed for different components of a system or machine. The cloud-based online portal

is always up to date and can be adapted to changing circumstances as quickly as possible.

Data security is ensured and is certified according to ISO/SAE 21434:2020.



Status displays and real-time data visualisation in the ZOLLERN-Drive Guard online portal

# **Hardware** of the ZOLLERN-Drive Guard

Through the customised and product-specific configuration of various sensors, device and status data can be generated and monitored as required. The computing unit developed by ZOLLERN offers a variety of interfaces for connecting different sensors and systems. The pre-processing of the information takes place within this computing unit. The data is then transmitted to the ZOLLERN-Drive Guard online portal. The machine and condition data can be retrieved and evaluated here.

### Sensor configuration

- Operating hours counter (digital sensor)
- Oil temperature sensor
- Oil analysis sensor
- Ferromagnetic foreign particle counter
- · Load data recording
- Displacement sensors (brake wear measurement)
- Vibration sensors
- More



### Service Packages for the ZOLLERN-Drive Guard

The ZOLLERN-Drive Guard service packages optimally complement the advantages of the Drive Guard. The scope of services in the individual package levels can be adapted to individual requirements.

#### **Contract terms**

The contract period of a service package is at least 36 months.

In principle, the contract term should be based on the calculated maintenance schedule. This is determined individually for each customer and product.

This may result in different contract periods depending on the application.

### Warranty extension

- Drive Guard Basic No warranty extension
- Drive Guard Smart Warranty extension: to 36 months
- Drive Guard Advanced Warranty extension: to 48 months
- · Drive Guard Professional Warranty extension: to 60 months

| // ZOLLERN-Drive Guard - Service Packages   |                 |                              |   |                             |
|---|-----------------|------------------------------|---|-----------------------------|
|   | Service Level 1 | Service Level 2              | Service Level 3                                   | Full maintenance            |
|   | Basic           | Smart                        | Advanced  | Professional                |
| Access ZOLLERN-Drive Guard online portal  | •               | •                            | •   | •                           |
| Automated service recommendations • Email • Short message (SMS)                           | •               | •                            | •   | •                           |
| Automated fault messages • Email • Short message (SMS)                                    |                 | •                            | •   | •                           |
| Consultation and technical support  | •               | •                            | •   | •                           |
| Monitoring and reporting by ZOLLERN Service • Proactive intervention by ZOLLERN Service   |                 |                              | •   | •                           |
| Condition reporting by ZOLLERN Service  |                 | •                            | •   | •                           |
| Original spare and wear parts as part of the package                                      |                 |                              |   | •                           |
| Pre-defined spare parts packages according to the maintenance plan as a package component |                 |                              |   | •                           |
| Inspection and service by ZOLLERN Service   |                 |                              | Based on service checklists by customer personnel | •                           |
| Warranty extension  |                 | possible for up to 36 months | possible for up to 48 months                      | 60 months package component |

# **Basic - Service Package 1** of the ZOLLERN-Drive Guard

ZOLLERN-Drive Guard Basic offers an introduction to condition monitoring and predictive maintenance of ZOLLERN products.

### The sensor equipment in the Basic package is limited to

- · Operating hour meter
- Oil temperature sensor

The main component of this service package is the automated specification of maintenance dates and service recommendations. These are created on the basis of customer-specific and product-specific maintenance plans, based on the service life calculation, the operating conditions and many years of experience.

### Advantages:



Cloud-based data visualisation



Consultation from ZOLLERN Service



Automated service recommendations

### **Basic**

#### **ZOLLERN-Drive Guard online portal**

### Sensor equipment

- · Operating hour meter
- Oil temperature sensor (optional)

### Visualisation / monitoring of sensor data

### **Automated service recommendation**

- via email
- via short message (SMS)

#### Consultation

- Technical support
- Spare parts / service, etc.

### Smart - Service Package 2 of the ZOLLERN-Drive Guard

The ZOLLERN-Drive Guard Smart package is the entry-level package into targeted condition monitoring.

The multitude of possible sensor configurations allows optimal detection and analysis of the operating status. The recorded sensor and status data are clearly displayed in the ZOLLERN-Drive Guard online portal.

### Automated fault reporting

Automated fault reporting by email or short message enables immediate fault and problem rectification. Downtimes and additional costs for service and maintenance are avoided or reduced to a minimum.

### Advantages:



Fault reports



Unlimited sensor configuration



Possible warranty extension

### **Smart**

**ZOLLERN-Drive Guard online portal** 

Individual sensor configuration

Visualisation / monitoring of sensor data

### **Automated service recommendation**

- via e-mail
- via short message (SMS)

### Consultation

- · Technical support
- Spare parts / service, etc.

### Automated fault reporting

#### Warranty extension

· possible for up to 36 months

# **Advanced - Service Package 3** of the ZOLLERN-Drive Guard

As an extension to ZOLLERN-Drive Guard Smart, the Advanced package offers monitoring by a ZOLLERN service engineer. Fault messages are sent to ZOLLERN and to the system operator. This enables fast and proactive intervention by ZOLLERN Service.

Furthermore, the system operator receives service checklists for the visual inspection of the system, which must be carried out at defined intervals in order to determine the overall condition of the equipment.

On request, condition and inspection reports can be requested at intervals to be defined, which provide the system operator with a clear and foresighted picture of the system's condition.

### Advantages:



Proactive support through ZOLLERN service



Service checklists for inspection



Possible warranty extension

### **Advanced**

**ZOLLERN-Drive Guard online portal** 

Individual sensor configuration

Monitoring and reporting by ZOLLERN

#### **Automated service recommendation**

- via e-mail
- via short message (SMS)

### Consultation

- Technical support
- Spare parts / service, etc.

### Automated fault reporting

### Warranty extension

• possible for up to 48 months

Service checklists for inspection

Inspection report by ZOLLERN

### **Professional - Full maintenance** of the ZOLLERN-Drive Guard

ZOLLERN-Drive Guard Professional is a full maintenance contract in conjunction with condition monitoring and predictive maintenance. As with the Advanced package, a ZOLLERN service engineer proactively handles fault reports, technical support and the implementation of maintenance cycles.

In addition, ZOLLERN-Drive Guard Professional includes all predefined spare parts packages according to the maintenance plan, which are replaced and exchanged at the exact time according to the condition data. All on-site services, such as the annual inspection or the replacement of spare parts, are carried out by ZOLLERN Service on site. Furthermore, the package includes all additional wear and spare parts required during the contract period.

#### **ZOLLERN-Drive Guard Professional includes**

- Automated order processing
- Service calls
- Wear and spare parts
- Spare parts packages according to the maintenance plan
- Replacement of wear and spare parts
- Repairs
- Inspections and reporting
- Planning of annual service visits by ZOLLERN Service

### Advantages:



Services and spare parts included



Proactive support through ZOLLERN service



Precise maintenance



Warranty extension to 60 months

Full maintenance

**Professional** 

**ZOLLERN-Drive Guard online portal** 

Individual sensor configuration

Monitoring and reporting by ZOLLERN

#### **Service components**

- Repair by ZOLLERN
- Service by ZOLLERN-Service
- Spare parts
- etc.

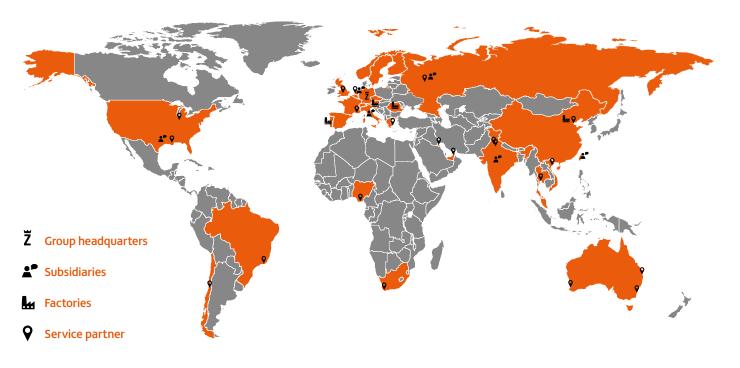
Automated fault reporting

### Warranty extension

• 48 / 60 months package component

Inspection by ZOLLERN Service

Inspection report by ZOLLERN



## **ZOLLERN**

ZOLLERN GmbH & Co. KG

After-Sales Service

T +49 (0) 7586 959 555 service@zollern.com

Heustraße 1 88518 Herbertingen Germany T +49 7586 959-0 F +49 7586 959-575 service@zollern.com www.zollern.com



